

FLOWTECH INTRODUCE NEW QUOTATION SYSTEM

In line with the company's ongoing Customer Improvement Programme, Flowtech has recently introduced a new Quotation system to streamline its current working practices and assist customers by providing a more efficient method for dealing with the company. The new initiative will benefit non-web users and is intended for multiple line Price and Delivery enquiries.

Following the initial enquiry, details will be entered onto the system which produces a Quotation, complete with your bespoke pricing and includes carriage + VAT. The resultant Quotation No. will be given over the phone and the Quotation itself can also be faxed if required.

When ready to order, simply contact Flowtech by phone, fax or email with the Quotation No. and Purchase Order No. The enquiry will then be converted to an order.

The benefits to our customers include:

- No more duplication of effort
- Reduces the margin for error in not having to repeat the order
- Order can be amended if required
- No need to place the order that day – quotation is stored for one month

For further details, contact your dedicated Account Manager or:

Phone: **0845 456 1222**

Fax: **0800 298 7230**

Email: sales@flowtech.co.uk

www.flowtech.co.uk

